

# **FAQ about RenWeb ParentsWeb**

## ***What is RenWeb?***

A web-based program that brings the parent and the school together in one unified system allowing parents to access grades, homework and other school info in one convenient place.

## ***How do I sign up?***

If you are a parent/guardian of an enrolled student, you can sign up through the Parents Web login link on the WMEMS website ([www.wmems.ca](http://www.wmems.ca)). Note: Your e-mail address must be entered into the RenWeb database at your school before signing up.

## ***I submitted my name and e-mail address to school, but my e-mail address does not seem to be working, what do I do?***

E-mail your name, phone number and e-mail address directly to ([benita.unrau@wmems.ca](mailto:benita.unrau@wmems.ca)) if your child attends Katherine Friesen or ([angela.bartley@wmems.ca](mailto:angela.bartley@wmems.ca)) if your child attends Bedson with a short message that your e-mail address for login does not seem to work. We will verify your e-mail address and get back with you. You can also call the school during regular business hours.

## ***I tried to create a new account and was told that Renweb has sent an email to my home address, but I never received an email letting me set up my username and password. What do I do?***

The e-mail sent to you by Renweb was probably blocked by a SPAM filter or ended up in your junk mail folder. Please check there. If you still are having issues, call your school office.

## ***I can't find my child's homework, where do I look?***

- Login to ParentsWeb
- Select School information
- Select Calendar
- Select the "My Homework" tab. This will display all of the homework for your child regardless of where the teacher entered it. It will also display **all** of your children's homework if you have more than one child.

## ***How do I check my child's grades?***

- Login to ParentsWeb
- Select Student Information
- Select Grades
- Select the class that you wish to view from the dropdown menu

***How much does the smartphone app cost and how often do I have to pay for it?***

The app costs \$4.99 and at this time it is only a one-time fee. Go to ([www.renweb.com](http://www.renweb.com)) for more info.

***Where do I find the family memos?***

The family memos are located in the school information section under resource documents.

***Who else can see my home address, e-mail address and phone number on the Internet? Can I turn these off?***

Any other parent or student at your school (campus) who has access to RenWeb can see these. You can control what others see by going to the Family Demographic webform (in the webforms section) and selecting what you wish others to see.

***Who else can see my family demographic information?***

Only persons in your own family and staff members at WMEMS have access to your demographic information.

All other questions please e-mail ([benita.unrau@wmems.ca](mailto:benita.unrau@wmems.ca)) or ([angela.bartley@wmems.ca](mailto:angela.bartley@wmems.ca)) and we will gladly answer them. You may also call your school at 204-261-9637 (Katherine Friesen) or 204-885-1032 (Bedson) during regular school hours.